THE GARDEN

STRATHCONA

City of Vancouver
Development and Building Services Centre
Ground floor
515 West 10th Avenue
Vancouver, BC V5Z 4A8

July 23, 2026

Re: Operational Letter – Private Patio Permit Application

Secret Garden Goods Inc., operating as The Garden

868 East Hastings Street, Vancouver, BC

To Whom It May Concern:

Please accept this letter as the operational letter in support of the private patio permit application for The Garden, located at 868 East Hastings Street, Vancouver. The information below outlines the proposed operation of the patio, in accordance with the City's Operational Letter requirements for outdoor patios in conjunction with food and alcohol service.

1. Description of Operation

The Garden is a café/restaurant operating from 868 East Hastings Street in the Strathcona neighbourhood. This application proposes a private outdoor patio adjacent to the premises, providing food and beverage service to patrons as an extension of the existing indoor operation.

2. Hours of Operation

The proposed patio will operate daily from 9:00am to 10:00pm. Last call for patio service will be completed by 9:30pm, with all patrons relocated indoors by 10:00pm at the latest — well ahead of the City's requirement that patios remain closed between 11:00pm and 7:00am.

3. Patio Capacity and Staffing

The proposed patio will accommodate 12 seats. One staff member will be assigned to the patio at all times during service to manage seating, service, and patron conduct.

4. Noise Mitigation

The patio will be enclosed by fencing, with plantings incorporated along the perimeter to serve as a sound buffer between patio patrons and the surrounding neighbourhood. Patio service will end no later than 10:00pm daily, with last call completed by 9:30pm, ensuring patrons are relocated indoors well ahead of the City's 11:00pm patio closure requirement. The assigned staff member will actively monitor and manage patron noise levels throughout all hours of patio service.

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We trust this letter satisfies the operational letter requirements for our patio permit application. Please don't hesitate to contact us should you require any additional information.

Sincerely,

Anna McMillan
Owner & Operator
The Garden – Strathcona
Secret Garden Goods Inc.